



Usability Analysis

Deliverable D34.3

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Abstract

This deliverable contains the results of a usability evaluation of the FutureID client prototypes for desktop, tablet and mobile versions. In terms of overall usability and user experience assessment, the results have turned out to be very satisfying. Overall, the developed mockups have shown to be easy to use and easily understandable to the test users.

Although no fundamental usability flaws could be detected, there are several detailed points for improvement. The document provides prioritizations and several concrete suggestions for further development that will be taken into consideration for the next versions of the developed prototypes and final clients.

Among the main detailed points for further adaption of the clients are:

- The tablet version, which provided an alternative UI approach to the other clients, will be aligned with the other versions (although the initial approach might be kept as an “expert” view)
- Individual icons will be changed in adapted in future versions, some elements shown more prominently (e.g. status bar)
- A step-by-step tutorial will be considered to be included for first time users, explaining the interface

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